

CIDA CCM ENDLINE SURVEY Malawi 2013 Interview with Health Surveillance Assistant (HSA)

| Cons | sent form read and accepted: | Yes | | | |
|------|--|---------------------------------|--|--|--|
| A-CI | A-CLUSTER IDENTIFICATION | | | | |
| # | Question | Responses | | | |
| A1 | Cluster Name Number: | | | | |
| A2 | Name of HSA: | | | | |
| А3 | Name of village clinic: | | | | |
| A4 | Name of HSA supervisor: | | | | |
| A5 | Number of HHs in catchment area (from HH listing exercise) | | | | |
| A6 | Surveyer Name & No. | | | | |
| A7 | Day / Month / Year | | | | |
| | | | | | |
| # | Question | Responses | | | |
| В | BACKGROUND | | | | |
| B1 | Sex of HSA (circle one) | Male1 Female | | | |
| B2 | How old are you? | Age in years: | | | |
| | | Don't know:98 | | | |
| В3 | What is the highest education you | Primary school1 | | | |
| | have completed? | Form two2 | | | |
| | | Form four (MSC)3 | | | |
| | | Other (specify) | | | |
| B4 | How long does is take you to walk from the village clinic to the health | Less than 30 minutes1 | | | |
| | facility? | 30 minutes to less than 1 hour2 | | | |
| | | 1 hour to less than 2 hours3 | | | |
| | | 2 or more hours4 | | | |
| B5 | Do you live in this village (where the village clinic is located)? ['Live' means | Yes 1 >>>> C1 | | | |
| | that this is the HSA's primary residence] | No2 | | | |

| # | Question | Responses | | |
|----------|---|--|----------------------|-------|
| В6 | How long does it take you to travel | Less than 30 minutes1 | | |
| | from where you live to the village clinic location? | 30 minutes to less than 1 hour 2 | | |
| | | 1 hour to less than 2 hours | | |
| | | 2 or more hours4 | | |
| | SUPERVISION | | | |
| <u>C</u> | | | | |
| C1 | How many times did you receive a supervisory visit in your community specific to CCM in the last 3 months? | 00 - No CCM supervision visits in community | >> >> Go to Question | on C4 |
| | [Circle '00' if H.S.A has received no visits in last3 months and go to Q#27] | # CCM supervision visits in last 3 months: |] | |
| C2 | Who supervised you during the most | IMCI Coordinator | 01 | |
| | recent visit? | IMCI Trainer/Facilitator | 02 | |
| | Do not read responses; Circle all | Senior HSA | 03 | |
| | mentioned | Environmental Health Officer | 04 | |
| | | Medical Assistant from Health Centre | 05 | |
| | | Save the Children/NGO staff member | 06 | |
| | | Community Nurse | 07 | |
| | | Pharmacy technician | 08 | |
| | | Other (specify all): | | |
| C3 | During the most recent supervision | Item | Yes | No |
| | visit did the supervisor: | A. Review your treatment register? | 1 | 2 |
| | Read list to the HSA and circle Yes or | B. Check your supplies and equipment levels | ? 1 | 2 |
| | No for each item | C. Use a supervision checklist? | 1 | 2 |
| | | D. Administer a case scenario? | 1 | 2 |
| | | E. Observe you manage a sick child? F. Meet with village leaders? | 1 1 | 2 |
| | | G. Give you feedback on your CCM activities? | | 2 |
| 64 | La disabilità di Cara | G. Give you reedback on your ccivi activities: | 1 | |
| C4 | In the last three months, how many times have you received clinical training (mentoring) sessions at your | 00 - No mentoring session at health facility >> | >> Go to Question E | 01 |
| | health facility? [Circle '00' If HSA has received none and skip to D1] | # mentoring sessions at health facility: | | |
| C5 | During your most recent mentoring | | Yes | No |
| | session, did any of the following | A. Use a mentoring checklist? | 1 | 2 |
| | happen? | B. Observe you manage a sick child? | 1 | 2 |
| | Read list to the HSA and circle Yes or No for each item | C. Demonstrate how to care for a sick child/identify danger signs? | 1 | 2 |
| | | D. Give you feedback on your case management skills? | 1 | 2 |

| # | Question | Responses | | | | |
|-------|---|---|-----|---------|----|--|
| D | MEDICINE AND SUPPLIES | | | | | |
| D1 | INTERVIEWER: Ask to see the HSA's | Item | Yes | | No | |
| | drug box and supplies. | A. LA (1x6) (1 packets) | 1 | | 2 | |
| | | B. LA (2x6) (1 packets) | 1 | | 2 | |
| | OBSERVE and Record if the HSA has <u>at</u> | C. Cotrimoxazole (5 tablets) | 1 | | 2 | |
| | least one full set of each of the | D. ORS (3 sachets) | 1 | | 2 | |
| | following supplies available in his/her stocks. Note: the minimum amount | E. Paracetemol (6 Pills) | 1 | | 2 | |
| | for each item is shown in parentheses | F. Zinc (10 tablets) | 1 | | 2 | |
| | jor each item is snown in parentneses | G. Timer (1 functional) | 1 | | 2 | |
| D2 | INTERVIEWER: Ask the HSA: | Medicine | | -out in | | |
| | | | | month | | |
| | Have you experienced a stock-out | | | Days | | |
| | (without any medicine) of any of the | | Yes | # | No | |
| | following medicines in the last 1 | | | days | | |
| | month? | A. LA (1x6) | 1 | | 2 | |
| | | B. LA (2x6) | 1 | | 2 | |
| | If yes, how many days did the | C. Cotrimoxazole | 1 | | 2 | |
| | stockout last? | D. ORS | 1 | | 2 | |
| | | E. Paracetemol | 1 | | 2 | |
| | | F. Zinc | 1 | | 2 | |
| Ε | ACTIVITIES & REGISTER REVIEW | N | | l | | |
| E1 | How many days per week do you operate the village clinic? | # days/week: | | | | |
| E2 | How many days last week (past 7 days) did you: a) operate the village clinic? b) Report for duties at health facility | a) # days operating VC in last 7 days:b) # days at health facility in last 7 days: | | | | |
| Ask t | he HSA to show you his/her register and | d complete the following questions | | | | |
| E3 | INTERVIEWER: Record the most recent date when a child (under 5 years) was treated by the HSA | No register/not possible to determine Within past 3 days | | | | |
| | Write the date below and circle the | 4 to 7 days ago2 | | | | |
| | appropriate time period in the next column | 8 to 30 days ago | 3 | | | |
| | Date: 0 / 0 / 0 0 0 | More than 30 days ago | 4 | | | |
| E4 | INTERVIEWER: Review the 2 most | | Yes | | No | |
| | recent completed pages of the treatment register (with all 10 cases | a) Child's age recorded for all cases | 1 | | 2 | |
| | filled in) and record the following | b) Respiratory rate recorded for all cases in which child reported cough | 1 | | 2 | |

| # | Question | Responses | | | | |
|----|---|--------------------------------|----------------------------|-------------------------------------|--------|--------------------|
| E5 | INTERVIEWER: Record the total number of cases seen by the HSA in | Name of month:_ | | | | |
| | the last 1 complete month. Write the name of the month represented in the space provided. If cannot be determined write 998 in" treated", | # sick child cases t | reated in month: | | | |
| | always write the name of the month. | Not possible to de | etermine | 9 | 98 | |
| F | KNOWLEDGE | | | | | |
| F1 | Can you tell me what are the danger | | SIGNS | | Yes | No |
| | signs that you would refer a sick child | A. Cough for 21 | days or more | | 1 | 2 |
| | for? | B. Diarrhoea fo | r 14 days or more | | 1 | 2 |
| | | C. Blood in stoo | ol | | 1 | 2 |
| | Probe: Anything else? | D. Fever for las | t 7 days | | 1 | 2 |
| | | E. Convulsions | | | 1 | 2 |
| | Circle all mentioned. | | drink or feed anythi | ng | 1 | 2 |
| | | G. Vomits every | | | 1 | 2 |
| | | H. Red eye with | • | | 1 | 2 |
| | | | 4 days or more | | 1 | 2 |
| | | | visual problem | | 1 | 2 |
| | | K. Chest indraw L. Very sleepy | or unconscious | | 1 | |
| | | M. Palmar pallo | | | 1 | 2 |
| | | N. Red on MUA | | | 1 | 2 |
| | | O. Swelling of b | • | | 1 | 2 |
| | | P. Other (specify | | | 1 | 2 |
| | | Q. Don't know: | | | (| 98 |
| F2 | Can you tell me what the cut-off is for | 50 or mor | e breaths per minu | to. | 1 | |
| | fast breathing for a child aged 12-59 months old? | | e breaths per minu | | | |
| | months old: | | e si cutilis per illina | | | |
| | | | | | | |
| | | | W | | | |
| F3 | For a child aged <u>12-59 months</u> who had fast breathing, can you tell me | Name of medicine | # of tablets per dose | # of times a day to take tablets | | lays to tablets |
| | about their treatment? | 1. Correct (Cotrim) | 1. Correct (1 tablet/dose) | 1. Correct (2 times day) | days) | rrect (5 |
| | Probe the HSA to specify which drug, number of tablets, number of days to take tablets and times of the day to take | 2. Incorrect | 2. Incorrect | 2. Incorrect | 2. Inc | orrect |
| | tablets and circle a response in each column | 9. Don't know | 9. Don't know | 9. Don't know | 9. Do | n't know |
| F4 | For a child aged <u>6-35 months</u> , what treatment should you give for fever? | Name of medicine | # of tablets per dose | # of times a day to take tablets | | lays to tablets |
| | , | 1. Correct (LA | 3. Correct (1 | 1. Correct (2 times | | rect (3 |
| | Probe the HSA to specify which drug, | 1x6) | tablet/dose) | day) | days) | |
| | number of tablets, number of days to take tablets and times of the day to take | 2. Incorrect | 4. Incorrect | 2. Incorrect | 2. Inc | orrect |
| | tablets and circle a response in each column | 9. Don't know | 9. Don't know | 9. Don't know | 9. Do | n't know |

| # | Question | Responses | | | |
|----|--|-----------------------------|------------------------------|---------------------------|----------------------|
| F5 | For a child aged 2-6 months, what | Name of medicine | # of tablets per | # of times a day to | # of days to |
| | treatment should you give for | | dose | take tablets | take tablets |
| | diarrhoea in addition to ORS? | 3. Correct (Zinc) | 5. Correct (1/2 tablet/dose) | 1. Correct (1 time a day) | 1. Correct (10 days) |
| | Probe the HSA to specify which drug, number of tablets, number of days to | 4. Incorrect 9. Don't know | 6. Incorrect | 2. Incorrect | 2. Incorrect |
| | take tablets and times of the day to take tablets and circle a response in each column | 3. Boile kilow | 9. Don't know | 9. Don't know | 9. Don't know |

H. CASE SCENARIOS

INTERVIEWER: Read the following to the HSA

These case scenarios aim to know your usual practice in some specific situations. We will now do an exercise to practice what you have learnt during your training. I will describe a case of a sick child who has come to you and would like you to explain step-by-step what you will do to help or treat the child. You can use your tools if needed to determine what actions you would take to treat the child.

Н1

An 11-month-old girl is brought to you for fever and cough. When asked, the mother says she is breastfeeding normally although she is not eating solid foods. The cough began about 3 days ago. The child has a low fever. There are no other problems.

Please explain how you would manage this child, including all actions and/or prescriptions you would provide to this child for the most appropriate treatment, assuming that all needed drugs are in stock in your drug box and that there is a referral facility available 30 minutes away.

INTERVIEWER: Do not read the answer choices to the HSA. When the HSA explains how he/she will manage the child, circle the appropriate answer choices listed. When the HSA is finished, ask "Is that all?" Continue asking until the HSA has no further management for the case.

Circle code "1=yes" or "2=no" for each of the following actions mentioned by the HSA.

| ı | | I | l |
|----|---|-----|----|
| | Actions | Yes | No |
| A. | Help caregiver to give child ORS solution in front of HSA | 1 | 2 |
| В. | Give caretaker ORS solution to take home | 1 | 2 |
| C. | Begin giving ORS solution immediately | 1 | 2 |
| D. | Give zinc supplement for 10 days | 1 | 2 |
| E. | Give LA for 3 days | 1 | 2 |
| F. | Give first dose of LA | 1 | 2 |
| G. | Advise caregiver on use of ITN | 1 | 2 |
| Н. | Give paracetemol for 3 days | 1 | 2 |
| I. | Give LA for 5 days | 1 | 2 |
| J. | Apply and give antibiotic ointment for 3 days | 1 | 2 |
| K. | Apply antibiotic ointment for one dose | 1 | 2 |
| L. | Advise to refer to health facility | 1 | 2 |
| M. | Advise to give fluids and continue feeding | 1 | 2 |
| N. | Advise to keep child warm if not hot with fever | 1 | 2 |
| 0. | Write a referral note | 1 | 2 |
| P. | Arrange transportation to health facility | 1 | 2 |
| Q. | Advise caregiver on when to return to HSA or to a health facility | 1 | 2 |
| R. | Follow-up child in 3 days | 1 | 2 |
| S. | Other (specify below) | 1 | 2 |

INTERVIEWER: Read the following to the HSA

H2

A 3-month-old baby boy is brought to a village clinic because he is difficulty in wakening. He has had fever for the past 2 days. Yesterday his mother noted that his arms and legs stiffened and shuddered for 2 or 3 minutes at a time. Since then he has been breastfeeding poorly. There are no other problems. The HSA looks at the child and his eyes are closed and he is sleeping quietly in his mother's arms. The HSA tries to wake the child by moving his arms and clapping in front of him but the boy's eyes remain closed.

Please explain how you would manage this child. Including all actions and/or prescriptions you would provide to this child for the most appropriate treatment, assuming that all needed drugs are in stock in your drug box and that there is a referral facility available 30 minutes away.

INTERVIEWER: Do not read the answer choices to the HSA. When the HSA explains how he/she will manage the child, circle the appropriate answer choices listed. When the HSA is finished, ask "Is that all?" Continue asking until the HSA has no further management for the case.

Circle code "1=yes" or "2=no" for each of the following actions mentioned by the HSA.

| | Actions | Yes | No |
|----|---|-----|----|
| A. | Help caregiver to give child ORS solution in front of HSA | 1 | 2 |
| B. | Give caretaker ORS solution to take home | 1 | 2 |
| C. | Begin giving ORS solution immediately | 1 | 2 |
| D. | Give zinc supplement for 10 days | 1 | 2 |
| E. | Give LA for 3 days | 1 | 2 |
| F. | Give first dose of LA | 1 | 2 |
| G. | Advise caregiver on use of ITN | 1 | 2 |
| Н. | Give paracetemol for 3 days | 1 | 2 |
| I. | Give LA for 5 days | 1 | 2 |
| J. | Apply and give antibiotic ointment for 3 days | 1 | 2 |
| K. | Apply antibiotic ointment for one dose | 1 | 2 |
| L. | Advise to refer to health facility | 1 | 2 |
| M. | Advise to give fluids and continue feeding | 1 | 2 |
| N. | Advise to keep child warm if not hot with fever | 1 | 2 |
| Ο. | Write a referral note | 1 | 2 |
| P. | Arrange transportation to health facility | 1 | 2 |
| Q. | Advise caregiver on when to return to HSA or to a health facility | 1 | 2 |
| R. | Follow-up child in 3 days | 1 | 2 |
| S. | Other (specify below) | 1 | 2 |