

**Rapid Health Services Assessment (draft 20 Sep '08)
Formative Research for Community Case Management**



Thank you for sharing some of your valuable time to talk to us today. We are interested in learning about caring for sick children in your catchment area. Is that OK? Do you mind if we take notes?

| Theme | # | Question | Response |
|--------------------------------|--|---|----------|
| Identifying Information | 1 | Health Facility Name | |
| | 2 | Health Facility Type | |
| | 3 | Interviewer | |
| | 4 | Date | |
| | 5 | Informant | |
| Staffing | 6 | Planned Facility Staff | |
| | 7 | Facility Staff deployed today | |
| Service Availability | 8 | Days of operation | |
| | 9 | Hours of operation | |
| Catchment Area | 10 | How many days last month was there no provider at the facility? | |
| | 11 | Can sick children be seen, if necessary, at 2 a.m.? | |
| | 12 | Can sick children be seen on week-ends? | |
| | 13 | How many villages are in the catchment area? | |
| | 14 | What is the population of the catchment area? | |
| | 15 | What is the time (walking or paddling against the tide) from the farthest community in catchment area to this facility? | |
| | 16 | How many of the catchment area villages have a CHW or AMW? | |
| | 17 | How many of the catchment area villages were visited last month? | |
| | 18 | Do you use a supervisory checklist? | |
| | 19 | Did the Main Child Care Provider receive any training last year? | |
| | 20 | Did the Main Child Care Provider ever receive IMCI training? If so, when? | |
| | 21 | Did this facility have a supervisory visit last month? | |
| 22 | Did they use a supervisory check-list? | | |
| 23 | Which of the following data are recorded in the register? (circle all) | 1. name 2. age 3. first vs. re-visit 4. village 5. diagnosis 6. treatment | |

| | | | |
|-------------------------|--------------|--|------------------------------|
| Register Review | 24 | How many sick children < 5 were seen last month? | |
| | 25 | How many sick children < 5 had pneumonia last month? | |
| | 26 | Pneumonia treatment ratio (observed/expected) | <i>To be computed later:</i> |
| | 27 | Sick child treatment rate, annualized | <i>To be computed later:</i> |
| | 28 | What is the first-line childhood pneumonia drug? | |
| | 29 | Was there any stock-out of the first line childhood pneumonia drug last month? | |
| | 30 | What is the first-line childhood malaria drug? | |
| Inventory | 31 | Was there any stock-out of the first line childhood malaria drug last month? | |
| | 32 | Was there any stock-out of ORS last month? | |
| | 33 | What do you do if you have a stock-out? | |
| | 34 | Do you have an IMCI patient management algorithm? | |
| | 35 | Do you have a thermometer? | |
| | 36 | Do you have a container to mix ORS? | |
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| Case Management: | | Say, "Now I'd like to ask you about caring for a sick baby. Suppose a 6-month old infant comes with cough and difficult breathing. What would you do?...Anything else?...Anything else?" (Tick each of the 3 that is mentioned. Do NOT prompt.) | |
| | 37 | <u>Unprompted:</u> Check for danger signs? | |
| | 38 | <u>Unprompted:</u> Check for fast breathing? | |
| | 39 | <u>Unprompted:</u> Check for chest in-drawing? | |
| | 40 | Say, "When you check the breathing rate, do you use a timer with a second hand? Can you show me?" | |
| | 41 | Say, "This sick baby actually had a respiratory rate of 55, but had NO chest in-drawing. How would you classify this case?" | |
| | 42 | Say, "The baby, in fact, had pneumonia. How would you treat this case?" | |
| | 43 | Thank you so much! Is there anything else you would like to tell us? Do you have any questions? | |
| | | | |
| | Other | | |

Thank you very much for sharing your experience. I think we have learned a lot!