

República de Moçambique Ministério da Saúde Direcção Nacional de Saúde Pública Departamento de Promoção de Saúde

Community Involvement National Community Health Worker program in Mozambique



Integrated Community Case Management (iCCM): Evidence Review Symposium 3–5 March 2014, Accra, Ghana

Mozambique at a glance

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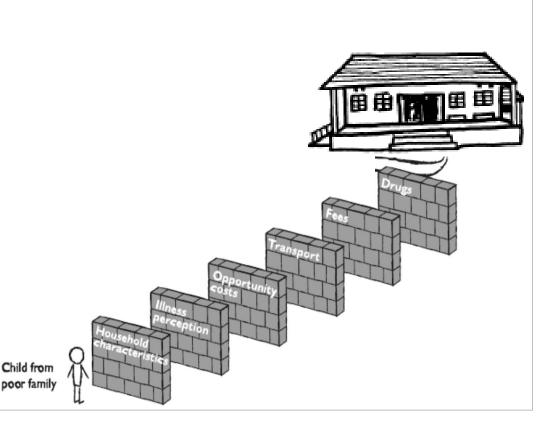
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Total Population	24.300.000
Population U5	4.300.000
U5 mortality rate	1997: 201
	2011: 97
Rural Population	62%
Population below poverty line (2009)	52%
Life expectancy at birth	52 years
GDP growth (2012)	7.5%
Female literacy (2010)	42.8%
Population using improved water sources	47%

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Community Involvement

Through community involvement, the MOH aims at reducing gaps in access to preventive and curative care for remote communities, and at promoting action for health and social change



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Community Involvement: Interventions

- Build capacity of **health personnel** and partners in participatory methodologies;
- Establish Community Health
 Committees
- Establish Co-Management Committees;
- Implement the CHW Programme;
- Activities related to other community health volunteers (TBAs, TH, activists) and other community figures (religious leaders, teachers, etc)





• Involve NGOs and CBOs



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Programa do APE: introdução



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The CHW Programme: History

2010: Revitalization

Design and launch of the new strategy **e**

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Consolidation & Expansion

 By the end of 2014, 3,800
 APEs will be trained and deployed

1978: APE Programme starts

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CHWs: Their Role

CHWs serve communities of between 500 and 2000 inhabitants, 8 to 25 km from the Health Facility.

Activities include:

- Health Promotion Through community health talks and counselling
- Education and Disease Prevention Through home visits, active participation in health events (e.g. vaccination campaigns)
- Curative services respiratory infections in children <5 years, and malaria and diarrhoea treatment for children and adults



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CHW Achievements, 2013

2,225 trained CHW in 97 districts (out of 128 districts)

2.8 million people reached through health education sessions

1.6 million home visits (of which more than 50% to pregnant women, newborns and children under the age of five)

220,000 referrals to health services, for preventive services or for immediate care

642,000 cases treated (318,000 malaria, 179,000 ARI, 145,000 diarrhoea)



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How was this achieved?

- 1. Comprehensive community engagement strategy
 - 2. Ensuring effective access

Increased care-seeking and treatment



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Background: MoH/NGO Collaboration on the CHW Programme

- In 2009, Malaria Consortium and Save the Children began to support the MOH's CHW programme in 2 provinces
 - Support to community mobilization around the CHW programme
 - Overall support to CHW programme (training, supervision, monitoring, provision of medicines)



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1. Community Engagement: Strategy Overview



Communication Strategies

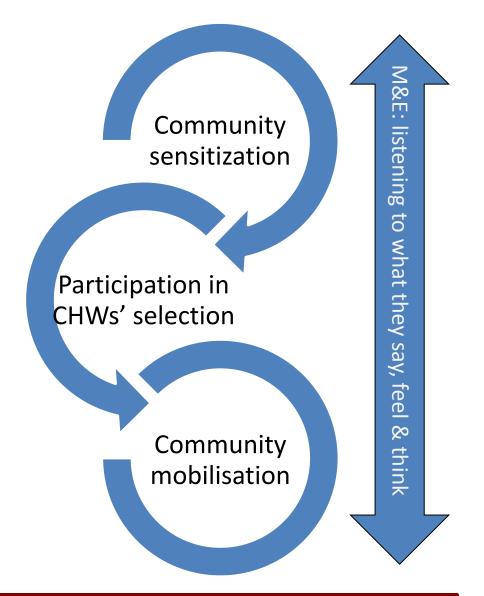


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Community Engagement, a Continuum

Formative research showed a need to go beyond "messaging"

Focus on "Dialogue"



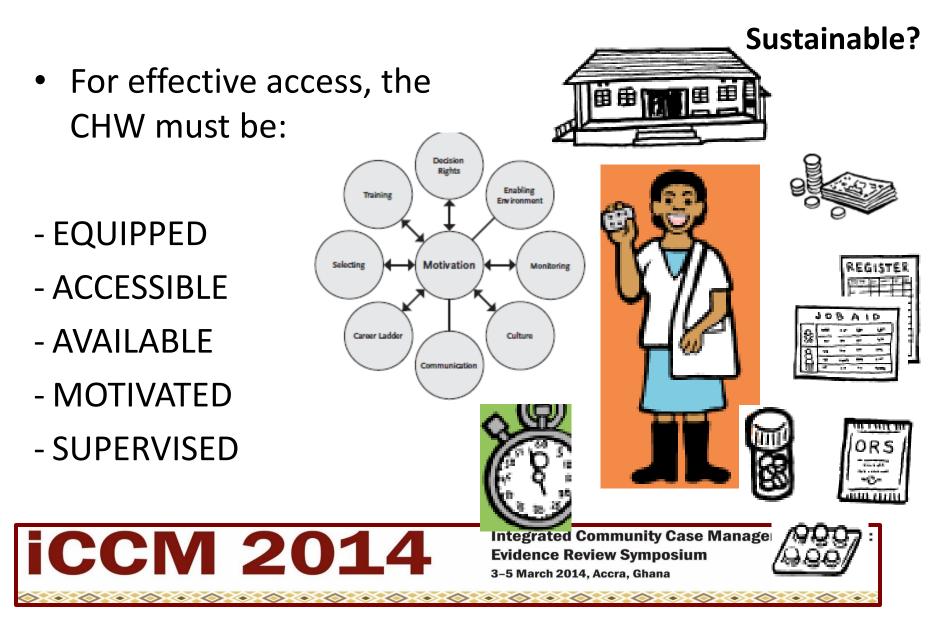


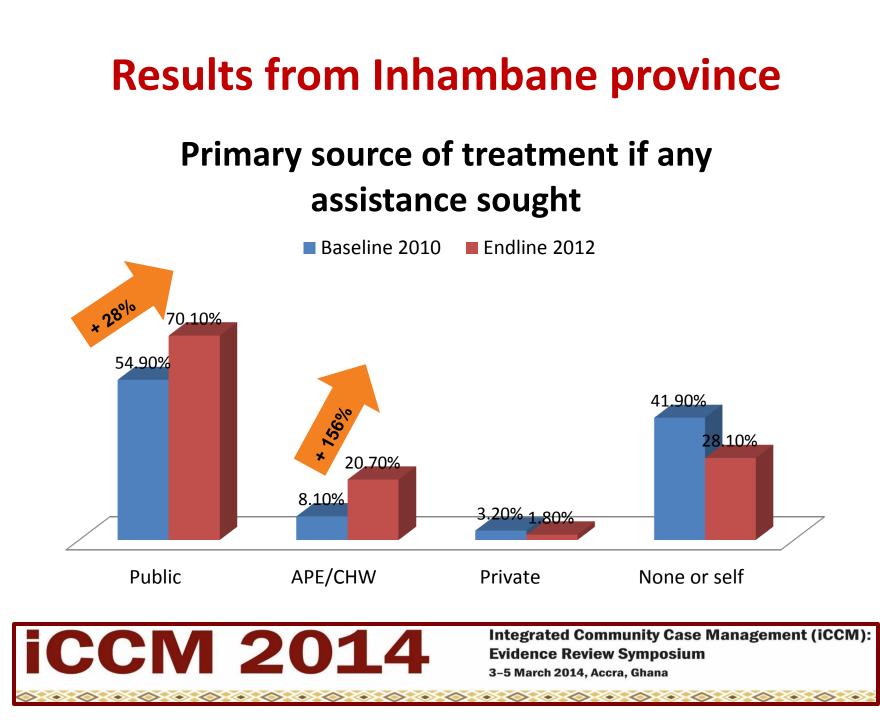
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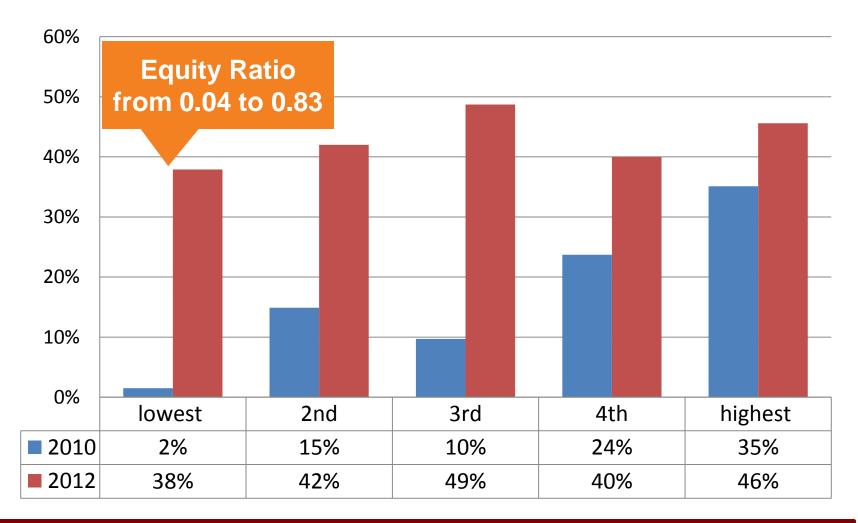
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2: Ensure Effective Access





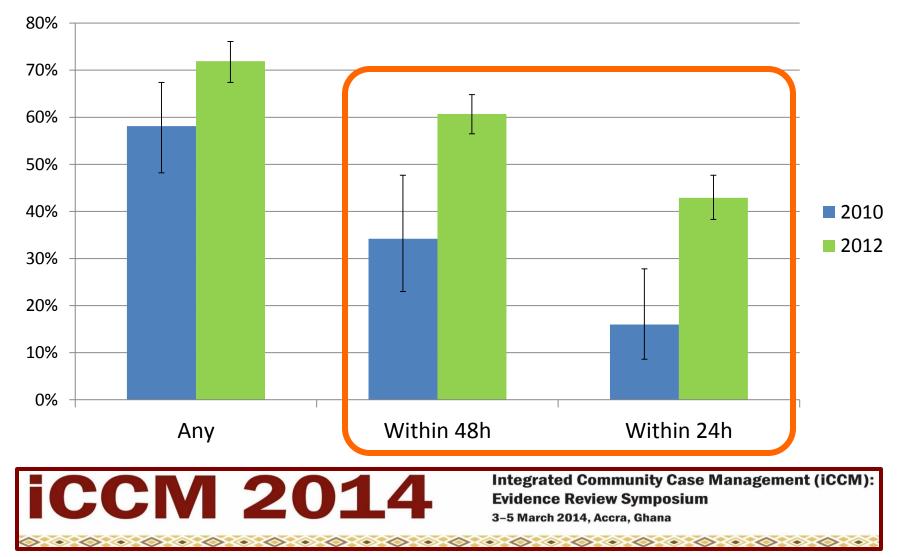
Seeking assistance within 24 hours



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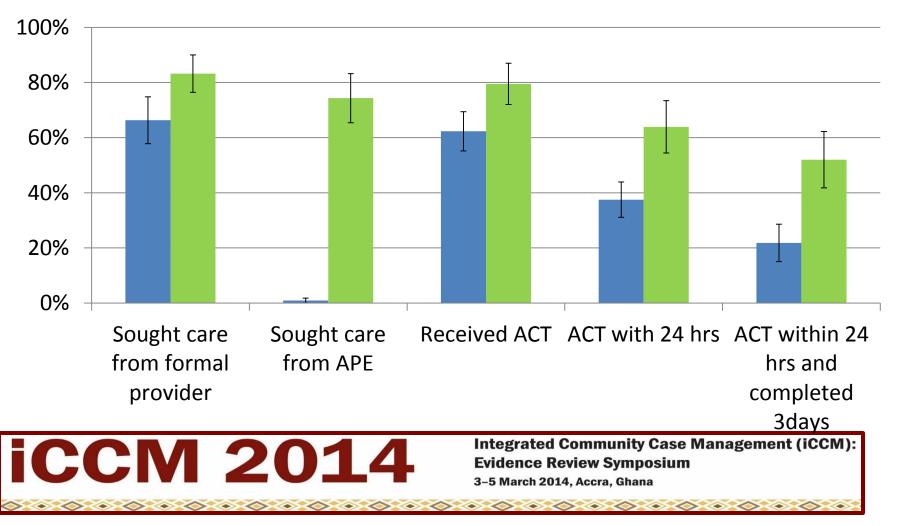
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Treatment seeking behaviour for illness



Results for Malaria care-seeking and treatment from Nampula province, 2012

Comparison Intervention



Results from Nampula province, 2012

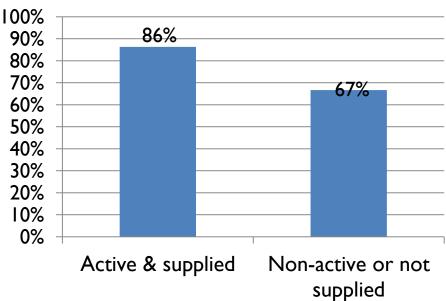
Care-seeking for fever from CHW

82%

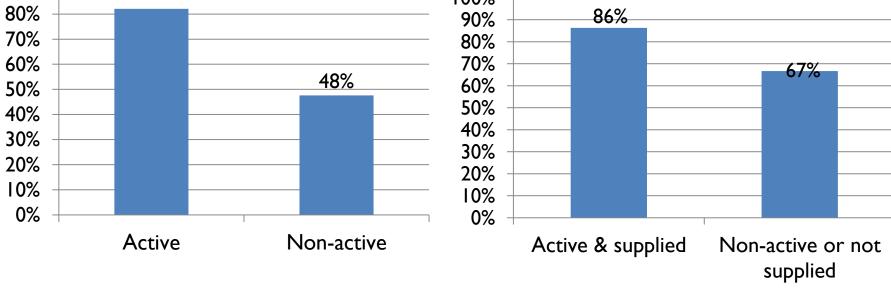
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90%



Received ACT for fever



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Key Findings & Lessons learnt

- CHWs seen as a "Health Leader" by the communities
- Recurrent demands from community members: health post; treat adults; better quality of care at facility-level; regular supply of medicines
- Community readiness & local leadership: key for accountability and mobilization
- Collaboration and coordination between CHWs and Community Health Committees
- Gender: a critical barrier to accessing health services



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Experience in Mozambique

- To ensure we meet the demand:
 - Case management activities more effective when integrated in a comprehensive approach that include health promotion and prevention
 - iCCM activities need to be integrated in a larger community involvement programme
 - Meet pre-requisites for effective access
 - Promote Community Dialogue approach for community empowerment
 - Design more targeted strategies to overcome genderrelated barriers



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