



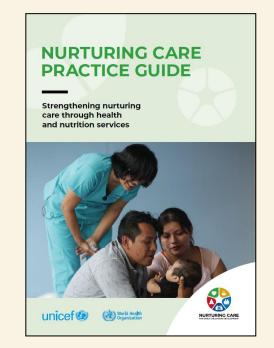


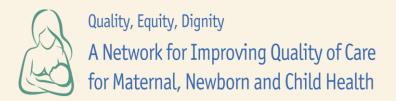
GLOBAL LAUNCH OF THE NURTURING CARE HANDBOOK AND NURTURING CARE PRACTICE GUIDE

TUESDAY 28 MARCH 2023

#NurturingCare

@NurturingCare









Global launch

Nurturing care handbook and Nurturing care practice guide



Welcome

Introduction to the Practice Guide and Handbook

Reflections & ideas

Questions & answers

Additional relevant resources & events

Closing remarks













Welcome

Welcome and objectives
Shekufeh Zonji
Global Technical Lead
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Opening remarks
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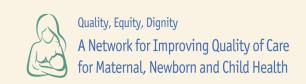
Nurturing Care Practice Guide



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NURTURING CARE PRACTICE GUIDE

Strengthening nurturing care through health and nutrition services



Opportunities to adapt health and nutrition services for pregnant women and children to be supportive of nurturing care

The role of health and nutrition services in strengthening nurturing care

- Parents and other caregivers are primarily responsible for their children's care and support
- All caregivers require some support to provide nurturing care
- Some caregivers might have limited or disrupted capacity
 - First time/adolescent mothers and fathers, conflict within the household, poverty

Opportunity

Caregivers and children have regular interaction with providers of health and nutrition services, from pregnancy through early childhood

Well-baby clinic

Postnatal consultation

Maternity care

Antenatal consultation



Neonatal intensive care

Paediatric inpatient care

Sick child consultation

Care for chronic illness

Nutrition rehabilitation

Waiting rooms

Mother groups, community based services, home visits



Strengthening services

Strengthen

Access, quality, utilization and coverage of services is often not optimal and need to be strengthened for greater impact and equity



Add

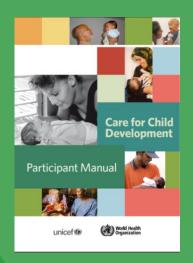
Support for responsive caregiving, early learning, security and safety, but also support to caregiver wellbeing is often missing in services

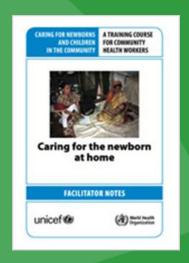
Practice guide

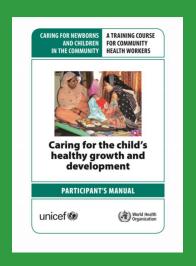


Tools

https://nurturing-care.org/tag/training-materials







And so much more!

- Reach up and Learn
- Parenting for lifelong health tip sheets,
- Videos









NURTURING CARE PRACTICE GUIDE

- Targets providers and managers of health and nutrition services
- Focuses on three of five inter-related components of nurturing care, as well as on caregiver well-being
- ➤ Focuses on universal support and services that should be accessible to all children, while emphasizing the need for targeted or indicated support for some children and their families
- Introduces considerations to serve all children and their caregivers, including those with chronic illness, developmental delays and disabilities
- Is relevant for humanitarian and emergency settings









Part 1 – Nurturing care: another look

Rationale for strengthening support for responsive caregiving, early learning, safety and security, and caregiver well-being in health and nutrition services

Part 2 – Preparing health and nutrition services

Role of managers to reduce barriers, build skills of providers, identify resources for additional support

Part 3 – Supporting families in existing services

Practical examples of what providers can do in existing services throughout the lifecourse

2 Enabling health and nutrition services to support nurturing care: what can managers do?

- Make facilities accessible and welcoming for all children
- 2. Strengthen services to support caregiving
 - Integrated management protocols
 - Supervisory checklists
- 3. Build the capacity of service providers
 - Interpersonal communication skills
 - Skills to support caregiver practices
- 4. Adapt to humanitarian and health crises
- 5. Identify needs and advocate for specialized services

BOX 3. CHECKLIST TO CREATE INCLUSIVE, ACCESSIBLE AND WELCOMING HEALTH FACILITIES

- □ Is the facility designed to allow easy access? Check for wheelchair ramps; whether services for children are located on the ground floor; and visual cues.
- □ Are all places within the facility that are accessible to children safe and secure? Check for cleanliness, fencing, placement of security personnel, and registers for checkin and check-out to support child safety.
- Are there child-friendly toilets and handwashing facilities? Check for access, cleanliness, height, placement and design
- Are child-sized chairs and tables, or floor mats and other basic amenities, available and in good working order?
- ☐ Are there child-friendly spaces (indoors or outdoors) that are enclosed and designated as play areas?
- ☐ In any part of the facility where children receive services, are there brightly-coloured painted walls and surface materials?
- Are child-friendly play materials (e.g. toys, books and household items) available in the facility?
- □ Is a trained volunteer or community health worker currently involved in play activities with children and their caregivers, or servicing a play corner with age-appropriate and inclusive play items?
- Do areas where children receive services have appropriate job aids for providers and messages for families visibly displayed? Check for flipcharts, child development posters, handbooks, manuals, handouts or leaflets to inform families.

Source: adapted from (26).

Table 2.1. Skills providers need to strengthen caregiver practices for nurturing care

SKILLS FOR INTERPERSONAL COMMUNICATION

For all caregiver-provider contacts

- Ask open-ended questions, listen attentively and observe interactions and practices.
- Praise and reinforce the efforts of families to care for their children.
- Identify family difficulties in providing care at home or using health services.
- Empathize with caregiver concerns and assist caregivers in solving problems through shared decision-making
- Coach or guide caregivers in practising new skills, identify difficulties they might have and help solve problems.

SKILLS TO SUPPORT CAREGIVER PRACTICES



For responsive caregiving

- Observe cues as children interact with caregivers (e.g. expressions of hunger, discomfort, fear, needs for affection and interests).
- Observe the responses of caregivers to their children's cues.
- Engage caregivers in practising responsive interactions, starting before the child is born and continuing through the early years.
- Emphasize the importance of responsive caregiving to support children who are acutely ill or have chronic conditions, and help caregivers interpret and respond to their cues.
- Demonstrate responsiveness when asking about caregiver concerns.
- Model responsiveness with the child during the visit while weighing, immunizing or taking the child's temperature. Actively engage, explain and respond to the child's cues of fear and curiosity, and encourage the caregiver's help.



For opportunities for early learning

- Identify existing and missed opportunities for caregivers to play and communicate with their young children at home.
- Counsel caregivers on how to start very early, even during pregnancy, to play and communicate with their young children.
- Identify developmentally-appropriate learning activities and use them to strengthen caregiver-child interactions.
- Model ways to praise and encourage caregivers in what they are doing well, and in trying out new tasks with their children.



For safety and security

- Help caregivers identify and correct environmental hazards to the child's health and development in the home and in the community.
- Observe for signs of potential neglect and abuse of children and their caregivers, and follow reporting protocols when necessary.
- Help caregivers stop unhealthy behaviours such as smoking, alcohol or other substance abuse.
- Help caregivers establish routines for eating and sleeping.

SKILLS TO SUPPORT CAREGIVER WELL-BEING



For supporting caregiver well-being

- Listen to the caregiver(s) and build a trusting confidante relationship.
- Work together to understand how caregivers feel about their children and identify stressors the caregiver is facing.
- Demonstrate relaxation exercises and other practices that can help caregivers cope with stress.
- Support caregivers in problem-solving and develop approaches for dealing with family conflict.
- Connect caregivers to peer groups and other community resources to support their own wellbeing and that of their children.

3 Supporting families through existing services: what can service providers do?

Throughout their regular interactions with caregivers, **providers can**

- Observe
- Ask and discuss
- Introduce and model

And support caregivers

- To be more responsive
- To recognize opportunities to help their children learn
- To provide a safe and protective environment
- To be well

Table 1.1. Examples of caregiver practices related to nurturing care and provider support for caregivers

COMPONENT OF NURTURING CARE

CAREGIVER PRACTICES

Responsive caregiving



- · Spend one-to-one time with your full attention on the child.
- · Look closely at the child.
- Be aware of the child's signals (for example, hunger, discomfort, attempts to communicate, joy and need for affection).
- Respond appropriately and in a timely way to the child's signals and needs. These will
 differ when the child is well, sick or has special needs.

Opportunities for early learning



- · Talk with your child.
- · Play with your child.
- · Engage your child during your household routines and tasks.
- · Follow your child's lead, and assist the child's interest in exploring and learning.

Safety and security



- · Build your child's trust through a warm, responsive presence.
- Make a safe home environment for exploration and increasing independence.
- Protect your child from harsh discipline, neglect and abuse.
- Apply positive discipline methods.
- Establish routines for eating and sleeping.
- Protect the child from harmful substances.

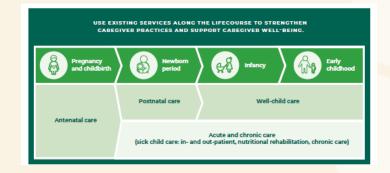
SUPPORTING CAREGIVER WELL-BEING

Supporting caregiver well-being



- Identify your feelings about having a baby joys and concerns.
- · Discuss your concerns and the help needed from your family.
- Maintain daily relaxing routines.
- · Build the capacity to care for yourself.
- $\,\cdot\,$ Know where to find help to problem-solve and organize support.
- Identify community services, support networks.

Example: sick child services



3. SUPPORTING FAMILIES THROUGH EXISTING SERVICES: WHAT CAN SERVICE PROVIDERS DO?

3.4. Sick-child care and follow-up: managing childhood illness responsively

When a child is sick, managing the child's illness is the priority for service providers. It is also the priority for caregivers, and they need skills to do it well. Caregivers need to notice how the child feels. recognize signs of illness, and respond quickly when the child requires medical attention. Being responsive enables the caregiver to seek timely medical care. give a child medicine, and comfort the child in pain and discomfort. However, time is limited to help families improve their caregiving practices when the child is sick. Strengthening caregiver practices must be accomplished within the priority of learning how

Managing the sick child: treating the child in the outpatient clinic and preparing for

A sick child seen in a clinic who is not referred. to hospital may need a caregiver at home to give effective treatment, provide responsive and supportive care and nurture the child to health. For example, caregivers should learn how to prepare and feed a child who refuses to eat. They need to know how to give the child medicine, and to troubleshoot

common problems if the child spits it out. The WHO and UNICEF Integrated management of childhood illness protocols (46) for managing the sick child in a first-level health facility and in the community stress that the caregiver needs to practise preparing and giving medication correctly. This is an opportunity to help the caregiver learn how to be aware of and respond to the difficulties the child may have.

Children with cognitive, physical or behavioural difficulties may have particular complications with eating and receiving the medical care they need. They may be lethargic, withdraw and reject physical touch. The provider can demonstrate to a caregiver how to draw the child's interest, activate swallowing and prevent choking and other problems

In a follow-up visit, if the child has improved, there is more time to strengthen other caregiver practices. Some practices, including responsive play, can help the child catch up if there has been a delay of growth and development during the illness.

Caregivers may face additional challenges and stress to care for a sick child while having to manage work, household chores and take care of other children. They might require support

Table 3.4.1 gives suggestions for what providers can do to strengthen caregiver practices and support caregiver well-being during outpatient sick-child visits.

Table 3.4.1. Supporting caregivers during outpatient sick-child care

Look closely at your

Be aware of the child's

signals (e.g. hunger,

attention)

communicate, Joy and

COMPONENT OF NURTURING CARE

CAREGIVER PRACTICES EXAMPLES OF WHAT SERVICE PROVIDERS

- □ Discuss How did you know your child was sick? How is your child acting differently today? You did well to notice that your child was sick and to bring your child to see me. Let's see what we can do together to help your child get better.
- Discuss Your child needs to eat well, even when he is sick. What difficulties are you having? What can you prepare that he might be interested in? You might need to offer food more often, in smaller bits. Follow his signals that he is ready to take another bite. Give advice on how to ensure a sick child continues to drink and eat.
- Discuss Continue frequent feeding when the child gets better so he will catch up his growth. Follow his signals that show you he is ready to eat. How does your child signal to you he is ready to eat?
- □ Observe a breastfeed to see if the child is feeding well (as recommended in Integrated management of newborn and childhood illness). If needed, assist the mother to position the child well for effective feeding. Encourage the mother to look closely, gently touch and talk softly to the child, and respond to the child's attempts to reach and touch her.

Table 3.4.1. Continued COMPONENT OF CAREGIVER PRACTICES EXAMPLES OF WHAT SERVICE PROVIDERS NURTURING CARE Respond appropriately □ Demonstrate Responsively engage and talk to the and in a timely way child as you approach to examine or treat her, e.g. to the signals and the when you give the child an injection. Explain what you are doing. Encourage the caregiver to assist in child's needs, which differ when the child engaging the child in a similar way. is well or sick or has □ Counsel Coach the caregiver to practise some special needs. of the tasks for home care: take the child's temperature or feel for fever, identify fast breathing or other signs of severe illness, and give the child the first dose of medicine if required. Observe if the child is fussing, observe how the caregiver calms the child. How do you calm your □ Discuss Your child will find it easier to calm down If you are calm also. Take a few deep breaths. Then, try holding your child close to you with your hand, still and firmly, on your child's back until your child Talk with your child. Demonstrate Talk to the child softly, explaining as you go through the steps of the visit. Engage the for early learning child, rather than force the child's response. For example, hold your hand out and ask the child to give you her hand. Tell the child that you will take □ Discuss Even though the child is sick, he will learn If you talk to him about what is around you, what he is doing, or try to articulate how he might be ■ Make a safe ☐ Discuss How do you store your medicines at home? Discuss how to keep medicines dry and safe, and away from children. Discuss Who will care for the sick child if you are unable to? Identify an adult who will stay with your SUPPORTING CAREGIVER WELL-BEING **EXAMPLES OF WHAT SERVICE PROVIDERS** □ Discuss Caring for a child who is sick can be Supporting □ Build caregivers' capacity to care for difficult and tiring. What can you do to relax, even for 10 minutes at a time? well-being □ Problem-solve and Ask What extra help do you need from your family. organize support from so you can spend more time with your child and care for yourself? Who could you ask for help? ☐ Ask What difficulty might you have in returning for

NURTURING CARE PRACTICE GUIDE

3. SUPPORTING FAMILIES THROUGH EXISTING SERVICES: WHAT CAN SERVICE PROVIDERS DO?

Inpatient paediatric care: maintaining the child's development in hospital

Children may spend long periods in hospital for treatment of severe illness surgery and/or rehabilitation. Hospital practices are moving from policies for total rest to policies that encourage gentle activation of the child, appropriate to the child's condition. Movement and interaction contribute to a better appetite and healing, while their absence may contribute to delay in the child's development.

Stays in hospital are stressful for children and their caregivers and hospitals should make every effort not to separate them. During hospitalization, the cognitive and social skills of children may deteriorate. When caregivers are present, they can address the decline by stretching limbs, talking to the child, and giving the child items to touch, grab, stack or bang; naming people, things, colours and feelings; and activating the child's response by rubbing the skin with different textures and temperatures. Furnishing a corner of the paediatric ward with books and toys encourages caregivers to interact with their children at an appropriate level as their condition improves. Colourful posters can provide ideas for what caregivers can do.



Play with your child. It helps your child continue to learn while in hospital,



Your child will enjoy the time with you. Ask a nurse where you can find books and toys to play with your child.

Involving caregivers in their child's care helps them learn to recognize when their child has pain, where it is located and what comforts the child. They can observe how medical staff complete routine procedures in a responsive manner and can better address the needs of their child during rehabilitation

Caregivers also need attention and support. Staying in the hospital, they need a clean place to sleep, food, access to clean toilets and a place to relax with other caregivers. They may experience disruptions in their families and worry about the family at home. They appreciate staff who show an interest and help them consider possible solutions to their worries

Suggestions for what providers can do to strengthen caregiver practices and support caregiver well-being during inpatient paediatric care are in Table 3.4.2.



What's next – ways to use this guide

- Convene at country level to review
 - What is already happening where can you complement
 - What are new ideas?
 - Consider phased approach
 - What are 'low hanging fruit'
 - Start with certain services, document, learn and scale
- Institutionalize skills building
 - Are any of the foundational training packages used?
 - Pre- and in-service training
 - Incorporate in mentoring and supervision
- Disseminate the guide/sections of the guide
 - Facility managers
 - Providers (part 3 sections)
- Document, inform scale up and cross-country learning



Not everything has to be done all at once



What opportunities do you see to introduce and apply the Practice guide in countries

- to review, with all relevant actors, opportunities to strengthen existing services
- to inform skills building of health workers, including in pre-service training

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Nurturing Care Handbook



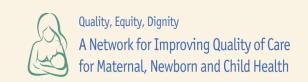
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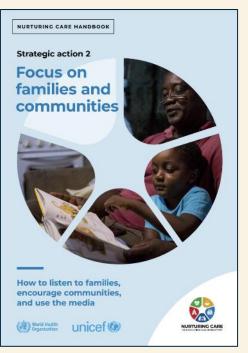


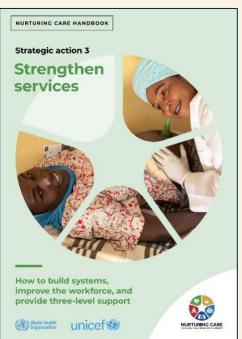


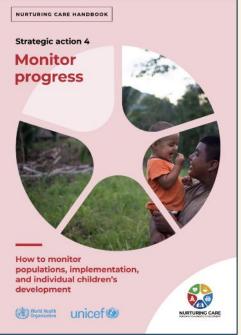














Nurturing care handbook

Six guides to help you put the *Nurturing care framework* into practice

https://nurturing-care.org/handbook

Nurturing care handbook

For anyone wanting to take the agenda forward.

Six guides, one for each of the five strategic actions in the Nurturing Care Framework and a *Start here* guide.





Read Start here before going to any of the other guides.

Use the other guides in sequence or in any order, based on your needs.









Drivers of content

What the child's brain and body expects and needs



Enabling environments for nurturing care



Here is what you will find in the *Start here* guide:

- Using this handbook
- Understanding nurturing care
- Taking action
- Useful resources
- Useful websites

NURTURING CARE HANDBOOK

Start here

How to use the handbook, understand nurturing care, and take action







Thematic areas



What's inside?

Here is what you will find in the guides to each strategic action:

- overviews, breaking down big tasks and topics into more manageable chunks;
- suggested actions, to give you inspiration;
- common barriers, with ways to overcome them;
- tools and checklists for common tasks;
- signs for monitoring progress;
- links to helpful articles and websites;
- case studies, showing how organizations around the world have put nurturing care into practice.



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Lead and invest

Governance

How to coordinate decision-makers, at national and local levels, as they try to develop and achieve national policy objectives.

Planning

How to translate policy objectives into concrete activities.

Finance

How to fund the expansion and strengthening of services, and how to add interventions in an equitable and sustainable way, working through the appropriate ministries.



Governance

FREQUENTLY ASKED QUESTIONS

- How to create political will
- How to facilitate multisectoral collaboration
- Is there need for one policy or many policies
- How to generate investment
- How to sustain momentum

STEPS THAT HAVE SHOWN TO BE EFFECTIVE

- Engage all relevant stakeholders in dialogue
- Discuss scientific advances
- Find evidence about the current situation
- Create opportunities for learning and exchange
- Use national commitments to justify investment
- Discuss practical policy options
- Discuss existing policies and strategies
- Include children in all policies
- Develop a common vision, goals and targets
- Formulate or update policy

Three ways to coordinate sectors and stakeholders

High level leadership

 Coordination at level of the President's or Prime Minister's Office for a whole-of-government approach

Intersectoral leadership

Leadership in one sector to coordinate actions across multiple sectors

Sector specific leadership

 Leadership within a sector to strengthen coordination and joint actions, and facilitate engagement with other sectors

Planning

FREQUENTLY ASKED QUESTIONS

- Is there need for one plan or many plans
- Who is responsible
- What is the role of the national level
- What is the role of the local level
- What are attributes of a good plan

STEPS THAT HAVE SHOWN TO BE EFFECTIVE

- Do not wait for a national policy
- Plan together, implement by sector
- Assess where you are now
- Run consensus-building workshops
- Look for opportunities in different sectors
- Build on what already exists
- Set realistic and measurable targets
- Keep everyone accountable

Financing

FREQUENTLY ASKED QUESTIONS

- How to estimate costs
- What does it cost
- How to increase domestic funds
- How to share funds between different sectors
- How to optimize use of donor funds
- How to spend efficiently

STEPS THAT HAVE SHOWN TO BE EFFECTIVE

- Understand the political economy
- Choose the right audiences for advocacy
- Involve all who influence budget allocations
- Assess current financing for ECD
- Consider all sources of funding
- Clearly define inputs and outputs
- Help prepare sectoral budget plans
- Whatever the budget, it needs to be locally owned



Signs of progress

- ✓ A national coordination mechanism is in place and functioning
- ✓ There are champions for nurturing care in multiple sectors
- Multisectoral policy objectives have been adopted and address the early years
- ✓ A national roadmap or strategy for early childhood development has been developed
- Sector-specific plans have been updated and costed, fostering adequate, efficient spending
- ✓ Government spending and action is equitable, properly tracked, and leveraging coordination



Case studies and useful resources

USEFUL RESOURCES

- Nurturing care advocacy toolkit
- Countdown to 2030's Country profiles for early childhood development
- Rapid assessment tool (developed in South-East Asia)
- Nurturing care practice guide

CASE STUDIES

- Country experiences: Cambodia, Chile, Bhutan, Brazil, Ethiopia, Kenya, India, Malawi, Mexico, the Philippines, Rwanda
- Aga Khan University ECD policy-makers' workshop
- World Bank The human capital project
- Children in All Policies (CAP 2030)
- Investing in childcare
- Harnessing the power of parliamentarians

Thematic areas revisited

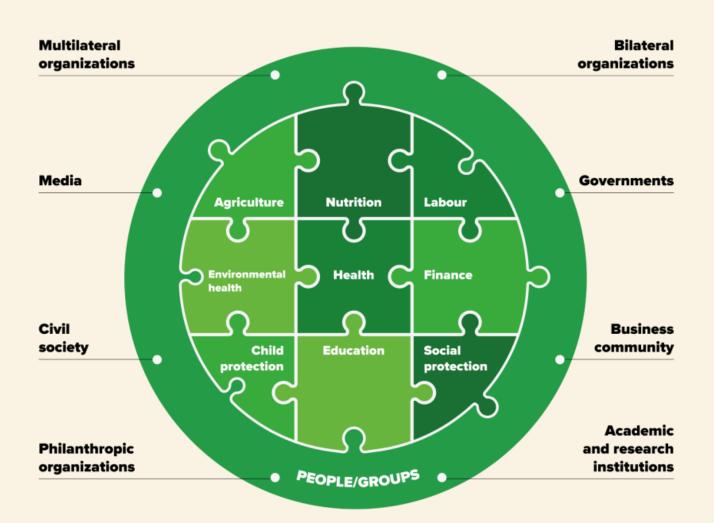








Building on what exists











STATE VALUE









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This handbook is part of a set of resources for implementing the *Nurturing care framework*.

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Participants in the meeting Innovating for early childhood development: what have we learned to strengthen programming for nurturing care, held 13 – 14 June 2019 in Geneva, Switzerland, all contributed to the content of this handbook

The following representatives provided feedback on behalf of the Child Health Task Force: Catherine Clarence, Zacharia Crosser, Kasungami Dyness, Olamide Folorunso, Kate Gilroy, Debra Jackson, Lily Kak, Senait Kebede, Allisyn Moran, Sita Strother, Lara Vaz and Steve Wall.

Thank you

For more information: nurturing-care.org ecdan.org

Join the conversation: #NurturingCare @NurturingCare





















Reflections and ideas

Facilitated by
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Reflections and ideas



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Questions & answers

Facilitated by
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Early Childhood Development Action Network













Resources & events

Sheila Manji
ECD Specialist
Child Health and Development Unit
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Implementing the Nurturing care framework

Operationalizing nurturing care for ECD: health sector alongside other sectors

https://nurturing-care.org/operationalization-of-the-nurturing-care-framework/

Nurturing care handbook

https://nurturing-care.org/handbook

Nurturing care practice guide

https://nurturing-care.org/practiceguide

Coming soon!

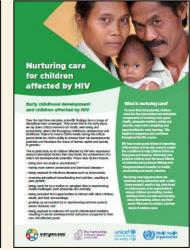
- ✓ Nurturing care progress report (2018-2023)
- ✓ Thematic brief: nurturing young children through responsive feeding
- ✓ Thematic brief: Children with developmental delays and disabilities

Nurturing care thematic briefs

https://nurturing-care.org/thematic-briefs











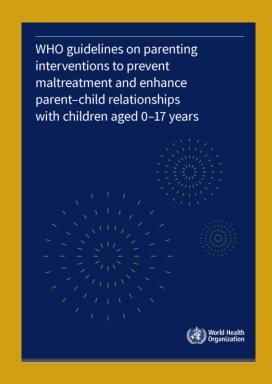


Nurturing care website

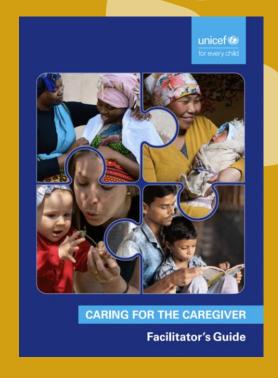
https://nurturing-care.org/

Relevant resources









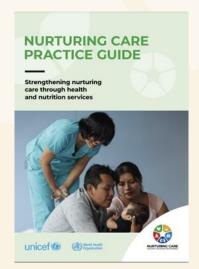
Strengthening implementation of home-based records for maternal, newborn and child health: a guide for country programme managers https://www.who.int/publications/i/item/9789240060586

WHO guidelines on parenting interventions to prevent maltreatment and enhance parent–child relationships with children aged 0–17 years https://www.who.int/teams/social-determinants-of-health/violence-prevention/parenting-guidelines

Global Scales for Early Development (GSED) v1.0 https://www.who.int/publications/i/item/WHO-MSD-GSED-package-v1.0-2023.1

Coming soon! Caring for the caregiver

Upcoming events

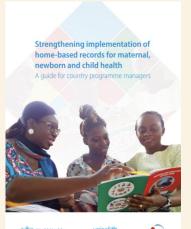




Regional launch of the Nurturing Care Practice Guide – Europe and Central Asia

Organized as part of the <u>Health Systems for ECD Initiative</u> of Europe and Central Asia 4:30 am EST / 10:30 am CEST / 11:30 am EAT / 2:00 pm IST (90 minutes)

Register here



20 April

Official launch of the WHO-UNICEF-JICA guide on Strengthening implementation of home-based records for maternal, newborn and child health Hosted by WHO, UNICEF and JICA, with the support of the Network for Improving Quality of Care for Maternal, Newborn and Child Health and the Quality of Care subgroup of the Child Health Task Force.

8:00 am EST / 2:00 pm CEST (90 minutes)



Closing remarks

Anshu Banerjee

Assistant Director-General (a.i), Division of Universal Health Coverage & Life course and Director, Department of Maternal, Newborn, Child and Adolescent Health and Ageing, World Health Organization, Geneva









